

## ENROLMENT FORM

PLEASE PRINT IN BLOCK LETTERS. PLEASE READ THIS FORM CAREFULLY AND COMPLETE ALL SECTIONS. PLEASE KEEP A COPY FOR YOUR REFERENCE.

### Personal Details

Family name:	Given names:
Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	Date of Birth: / / (day/month/year)
Nationality:	Passport Number:
VISA Type: <input type="checkbox"/> Tourist <input type="checkbox"/> Student <input type="checkbox"/> Working Holiday <input type="checkbox"/> Other: _____	
If traveling on a Student Visa - Overseas Student Health Cover is required - <input type="checkbox"/> Single Cover <input type="checkbox"/> Family Cover	

### Contact Details

Home Address:
Country:
email:
Phone:

### Course Selection - I am Applying for:

<input type="checkbox"/> General English (part-time) (Not for Student Visa Holders)
<input type="checkbox"/> Specialised Intensive (20 hours) 25 lessons / week
<input type="checkbox"/> Specialised Super Intensive (25 hours) 30 lessons/week
<input type="checkbox"/> Specialised Super Intensive for Exam Prep (25 hours) (IELTS)
<input type="checkbox"/> Academic Year
<input type="checkbox"/> 24 weeks <input type="checkbox"/> 36 weeks <input type="checkbox"/> 48 weeks
<input type="checkbox"/> 25 lessons <input type="checkbox"/> 30 lessons
<input type="checkbox"/> Speciality Classes
<input type="checkbox"/> IELTS <input type="checkbox"/> FCE - Cambridge <input type="checkbox"/> EAP
<input type="checkbox"/> Other: _____
<b>Price list Attached</b>

### Course Details:

Course Start Date:

Course Length in Weeks:

Comments

### Additional Services

<input type="checkbox"/> <b>Airport Transfer</b>
<input type="checkbox"/> Arrival
Flight <input type="text"/> Date <input type="text"/> Time: <input type="text"/>
<input type="checkbox"/> Departure
Flight <input type="text"/> Date <input type="text"/> Time: <input type="text"/>
<input type="checkbox"/> <b>Accommodation (Homestay)</b>
Date In: <input type="text"/> Date Out: <input type="text"/>
<b>Please complete and send Homestay Accommodation Details Form</b>

### Checklist

<input type="checkbox"/> Form Completed & Signed	<input type="checkbox"/> Copy of Passport
<input type="checkbox"/> Academic Transcripts (if necessary)	<input type="checkbox"/> Homestay Details Form (if necessary)
<input type="checkbox"/> Nominate Single or Family Overseas Student Health Cover (if necessary)	

### Information

Fees should be made payable to "Eurocentres Brisbane" and paid by Bank Transfer to: ZIELAND AUSTRALIA PTY LTD  
Bank: Westpac Banking Corporation  
Branch Name: Brisbane. Address: 260 Queen St. Brisbane Qld 4000  
BSB: 034 002 Account: 152265. SWIFT Code: WPACAU2S  
Please use Student Number as a reference & fax remittance

By signing or submitting this form to Eurocentres Brisbane I and/or my agent have read, understood and accept the Terms and Conditions of Enrolment with Eurocentres Brisbane (on reverse) and certify that the information I have provided is correct. I agree for my email address to be used by Zieland Australia Pty Ltd for promotional and marketing purposes.

Name / Signature

Date

# TERMS AND CONDITIONS OF ENROLMENT AT EUROCENTRES BRISBANE

## 1. ACCEPTANCE

Eurocentres Brisbane reserves the right to alter course timetables, class locations or starting dates based on considerations such as class sizes and known visa processing times. Whilst all reasonable efforts are made to meet the preference of students, these are subject to alteration (at the time of registration) at Eurocentres Brisbane's discretion.

## 2. REFUND POLICY

### 2.1 Student default

#### Cancellations Due to Reasons other than Visa Rejections:

A full refund of tuition fees, with the exception of the enrolment fee and the homestay placement fee (where applicable), may be available to a student if the student cancels an enrolment with the school no later than 14 days prior to commencement of the course. The request to cancel an enrolment, or a request for a refund, MUST be made in writing to Eurocentres Brisbane. Any refund payable will be paid directly to the person who originally paid the course fees. For refunds made payable overseas, bank charges deducted will be born by the student. All monies due, will be refunded within 4 weeks of the date Eurocentres Brisbane receives the written request from the student.

A partial refund may be available to a student if the student cancels an enrolment with Eurocentres Brisbane less than 14 days prior to the commencement of the course. The request to cancel an enrolment, or a request for a refund, MUST be made in writing to Eurocentres Brisbane. If written notification is received by Eurocentres Brisbane less than 14 days and no later than 4.00pm on the last Friday before the commencement of the course a refund will be available less the enrolment fee and homestay placement fee (if applicable), school fees for one week and homestay accommodation fees for one week (if applicable). Any refund payable will be paid directly to the person who originally paid the course fees. For refunds made payable overseas, bank charges deducted will be born by the student. All monies due, will be refunded within 4 weeks of the date Eurocentres Brisbane receives the written request from the student.

No refunds or transfers will be given if Eurocentres Brisbane cancels a student's enrolment due to unsatisfactory attendance or unacceptable behaviour.

#### Cancellations Due to Visa Rejections

All course fees are refunded, after deducting the Enrolment Fee, if a visa application is rejected and the applicant provides a copy of the refusal letter from the Australian Embassy or High Commission.

#### Cancellation On or After Course Commencement Date:

No refunds or transfers will be given if a student cancels an enrolment on or after the course commencement date.

### 2.2 Eurocentres Brisbane default

In the unlikely event that **Eurocentres Brisbane** is unable to deliver your course in full, you will be offered a refund of all the course money you have paid to date. The refund will be paid to you within 2 weeks of the day on which the course ceased being provided. Alternatively, you may be offered enrolment in an alternative course by **Eurocentres Brisbane** at no extra cost to you. You have the right to choose whether you would prefer a full refund of course fees, or to accept a place in another course. If you choose placement in another course, we will ask you to sign a document to indicate that you accept the placement.

## 3. ARRIVAL ASSISTANCE

In the event that services are not utilised, the separate optional fees for airport transfer and accommodation placement are nonrefundable. A minimum of 7 days notice of confirmed details are required, to effectively provide these services.

## 4. ATTENDANCE FOR STUDENT VISA HOLDERS

Standard 11 of the National Code dictates that in order to continue or extend study in Australia, students must demonstrate academic progression throughout their course. Eurocentres Brisbane has an 80% attendance policy for student visa holders and reserves the right to exclude a student from further classes, without compensation, if he/she fails to attend classes regularly and there is no reasonable justification for the absence.

## 5. ACCOMMODATION FOR MINORS

College policy is that all student visa holders under 18 years of age must live with a carer\* (over 25 years of age), appointed by the parents, or a Eurocentres Brisbane homestay family. The parents give permission for College staff to send progress reports and discuss welfare issues with the homestay family and/or carer\*.

## 6. AGREEMENT

By enrolling at Eurocentres Brisbane, students (and if a student is under 18 years, their parents and/or carer\*) agree to abide by College rules and conditions relating to: attendance, personal conduct on Eurocentres Brisbane premises and College-arranged accommodation, payment of tuition and homestay fees. These rules are outlined in the Student Handbook given to students upon the commencement of their course. Eurocentres Brisbane reserves the right to discipline or expel students whose conduct is unsatisfactory. No refund of tuition fees will be made in the case of expulsion from the school.

## 7. COLLECTION OF PERSONAL INFORMATION

The information provided by students to Eurocentres Brisbane may be made available to Commonwealth and State Agencies and the ESOS Assurance Fund Manager, pursuant to our obligations under the ESOS Act 2000 and the National Code. Eurocentres Brisbane is also required to inform DIAC about changes to a student's enrolment, and any breach of student's visa conditions, relating to attendance or satisfactory academic performance.

## 8. GRIEVANCE PROCEDURES

In the unlikely event that Eurocentres Brisbane is unable to satisfactorily resolve a problem, the office staff will be happy to arrange for students to seek further assistance from the appropriate Government body or private organisation. Independent mediation is available through the Dispute Resolution Branch, Department of Justice and Attorney-General. The Brisbane Centre is located on the 13th Floor of the Central Courts Building, 170 North Quay, QLD 4000. Contact details are: Tel: +61 7 3239 6269; Fax: +61 7 3239 6284.

Students outside Brisbane may use the Toll Free Tel: 1800 017 288. At present there is no fee for the provision of this service, but this may change. Students also have the right to be represented by a nominee of their choice. Students wishing to do this, are required to provide the nominee's contact details, by completing and signing a form, in Eurocentres Brisbane's office.

## 9. CONSUMER RIGHTS

This agreement does not remove a student's right to take further action under Australia's consumer protection laws. Eurocentres Brisbane's dispute resolution process does not restrict the student's right to pursue other legal remedies.

This agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.

NB: "carer\*" is the relative/legal guardian whose details have been supplied for visa application purposes



# EUROCENTRES COURSES & PRICE LIST 2010

## BRISBANE

### COURSE START DATES – 2010

All our courses have an ANY MONDAY start.

To maximize your learning outcome, we recommend you start your course on any one of the following Start Dates:

Jan 04	Feb 01	Mar 01	Mar 29	Apr 27
May 24	Jun 28	Jul 26	Aug 23	Sep 20
Oct 18	Nov 15			

### School Holidays

Eurocentres Brisbane is closed for 2 weeks over the Christmas/ New Year Period from the 17th of December 2010 til 4th of January 2011.

### Fees

Please note all prices are subject to change without notice.

- <sup>a</sup> All Lessons are 50min in duration
- <sup>x</sup> Part-time (16hours per week) not suitable for Student Visa
- <sup>®</sup> NEAS accredited course – eligible for Student Visa
- <sup>♣</sup> Participants who plan to visit Australian 12 weeks or less can do so on a simple 3 month Visitor (Tourist) Visa
- <sup>◇◇</sup> Participants wishing to study for longer than 12 weeks will require either a Working Holiday Visa (permitted to study for a maximum of 4 months (16 weeks). Participants whose stay will be over 12 weeks and who are ineligible for a Working Holiday Visa in Australia will require a Student Visa.

### COURSE FEES – 2010

ALL PRICING IN AUSTRALIAN DOLLARS

ENROLMENT \$180

<sup>a x</sup> <b>General English 20 (part-time)</b> (not available for Student Visa)	1 – 11 weeks <sup>♣</sup> 12 + weeks	\$245 per week \$240 per week
<sup>®</sup> <b>Specialised Intensive (20 hours)</b> <b>25 lessons / week</b>	1 – 11 weeks <sup>♣</sup> 12 + weeks <sup>◇◇</sup>	\$275 per week \$270 per week
20 Basic + 5 option lessons		
<sup>®</sup> <b>Specialised Super Intensive (25 hours) 30 lessons / week</b>	1 – 11 weeks <sup>♣</sup> 12 + weeks <sup>◇◇</sup>	\$305 per week \$300 per week
20 Basic + 10 option lessons		
<sup>®</sup> <b>Specialised Super Intensive for Exam Prep (25 hours) (IELTS)</b>	6 or 12 weeks	\$255 per week
(minimum 6 students required)		
Upgrade for: Additional 5 Lessons per week (min 4 weeks)		\$40 per week
Additional 10 Lessons per week (minimum 4 weeks)		\$70 per week

**NO MATERIAL FEE / FREE TEXTBOOK**  
(Basic/Intensive/Academic English Courses)

**WI-FI - FREE INTERNET ACCESS**

### Academic Year <sup>®</sup>

Do you have 6, 9 or 12 months to gain a thorough foundation in, and understanding of the English language? You can make the best of that time by enjoying Eurocentres high quality at a great price. You attend Intensive- General English courses, which give you a programme of optimal intensity and improved value for money.

24 weeks		24 weeks	
25 Lessons per Week		30 Lessons per Week	
\$6,240 - \$260 per week		\$6,960 - \$290 per week	
36 weeks		36 weeks	
25 Lessons per Week		30 Lessons per Week	
\$9,000 - \$250 per week		\$10,080 - \$280 per week	
48 weeks		48 weeks	
25 Lessons per Week		30 Lessons per Week	
\$11,520 - \$240 per week		\$12,960 - \$270 per week	

### OPTION CLASSES - 2010

Eurocentres Brisbane offers a wide variety of Option classes that student can choose from. These Option classes may include;

- IELTS
- FCE
- General Language
- Conversation/ Speaking
- Reading
- Writing
- Listening
- English for Academic Purposes

### ADDITIONAL COURSES - 2010

Eurocentres Brisbane understands that not everyone can study full-time, that is why we have classes that students can take in our Specialty areas. The IELTS, FCE and English for Academic Purposes are especially popular with those wishing to prepare for the exams and further study but don't have the time with work or other commitments to study full-time. Specialised Lessons are designed for students of Intermediate level and above. If you are unsure as to your level you may be required to sit a Language level test before starting the course.

<b>Specialty - IELTS</b> 10 lessons per week - 2 classes per day focussing on preparing students for the IELTS exam You will receive 2 focused IELTS classes	\$145
<b>Specialty - FCE</b> 10 lessons per week - 2 classes per day focussing on preparing students for the FCE exam. You will receive 2 focused FCE classes	\$145
<b>Specialty - EAP</b> 10 lessons per week - 2 classes per day focussing on preparing students for Academic studies. You will receive 2 focused EAP classes.	\$145

# EUROCENTRES COURSES & PRICE LIST 2010

## BRISBANE

### ENGLISH PLUS PROGRAMS- 2010

Job Placement <sup>o</sup> (Rural Experience)	Study English for 4 weeks then do guaranteed paid work in the Australian Outback. Guaranteed minimum of 4 weeks work. Job placement interview prior to starting work. *Terms & Conditions Apply
Volunteer Work <sup>o</sup> † ^ (Aged Care)	Eurocentres Brisbane can offer work experience and placement with a large well established aged care facility within Brisbane. *Terms & Conditions Apply.
Conservation Experience <sup>o</sup> † ^	As a volunteer you are part of a team of 6 to 10 volunteers, helping to conserve a part of Australia's unique habitat. As well as making a real difference to the environment, volunteering is a great way to make friends. The other volunteers on your team might be travellers, students, or locals who have lived in the area for years. *Terms & Conditions Apply
Internship <sup>o</sup> † (Professional)	Eurocentres Brisbane, via Professional Pathways Australia, offers high quality professional internship programs for international students and graduates within the Australian business environment. These are tailored programs and can be varied in length and make-up according to the needs of the participant. The language course which precedes the Work Experience / Internship must be at least the same length as the Work Experience/ Internship itself. The two elements are booked as two separate products. *Terms & Conditions Apply

^ Tourist Visa

<sup>o</sup> Working Holiday or Work Holiday Visa ONLY

† Student Visa ONLY

### ACCOMMODATION FEES- 2010

Accommodation placement fee (non-refundable): \$180  
Accommodation Fee: \$230 per week  
with an Australian Family, 3 meals per day in a single room

Additional Nights: Brisbane \$35  
Change of Accommodation Fee: Brisbane \$125

Special regulations apply for participants under 18.  
Please ask for the "supplementary information concerning Australia".

Guardianship Fee: For students under 18 years a guardianship fee of an additional \$100 per week + \$450 placement fee applies.

Please contact the school or download the Homestay Request Form from our website.

### SERVICE FEES - 2010

Enrolment Fee	\$180
Telegraphic Transfer	\$30
Credit Card Payment	2%
Material Fees	\$0
Airport Pick Up Brisbane	\$95
Gold Coast	\$205

### OVERSEAS HEALTH COVER (OSHC) FEES - 2010

Overseas Student Health Cover is required to be purchased by ALL Student Visa holders. For up to a 3month cover the cost is approx. \$90. Policies greater than 3 months can be tailored to suit the length of your student visa. For example - if you need a policy for only 7 months and 2 weeks, that's all you pay.

Length	Single	Family
OSHC 3 Months	\$93.50	\$187.00
OSHC 6 months	\$187.00	\$374.05
OSHC 9 months	\$280.55	\$561.05
OSHC 12 months	\$374.00	\$748.00

### VISA INFORMATION

#### VISA Australia

Participants who plan to visit Australian For 12 weeks or less can do so on a simple 3 month Visitor (Tourist) Visa. Participants who plan to visit Australia on a Working Holiday Maker Visa will be permitted to study for a maximum of 4 months. Participants whose stay in Australia over 12 weeks and who are ineligible for a Working Holiday Visa will require a Student Visa.

Please contact the Australian embassy or consulate for precise information. website: [www.immi.gov.au](http://www.immi.gov.au)

### DECLARATION

#### APPLICATION / ENROLMENT

By signing or submitting an Enrolment Form to Eurocentres Brisbane I and or my agent have read, understood and accept the Terms and Conditions of Enrolment with Eurocentres Brisbane and certify that the information I have provided is correct. I agree for my email address to be used by Zieland Australia Pty Ltd for promotional and marketing purposes.

### SEND YOUR APPLICATION TO:

Eurocentres Brisbane  
Level 3, Queen Adelaide Building,  
47 - 59 Adelaide Street, Brisbane,  
Queensland, 4000, Australia.

PO Box 13040, George Street,  
Brisbane, QLD 4003, Australia.

Tel: +61 7 3214 3600  
Fax: +61 7 3214 3650

[admin@eurocentres-brisbane.com](mailto:admin@eurocentres-brisbane.com)  
[www.eurocentres-brisbane.com](http://www.eurocentres-brisbane.com)